



# Volunteers Needed!

Speak to the Ombudsman Office about Opportunities: 1-800-331-2644

You Can Learn More Online at:  
[www.areaagency8.org/services/ombudsman](http://www.areaagency8.org/services/ombudsman)



**Charlotte Kuehn** has been a volunteer certified as an associate since 2003. **Dennis Urban** has been a volunteer certified as an associate since 2004.

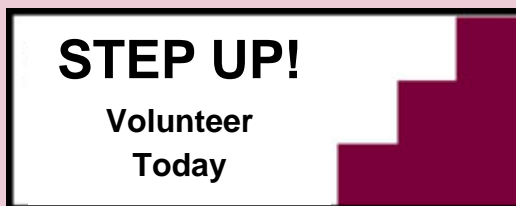
The Region 8 Long-Term Care Ombudsman program is seeking volunteers!

- Do you want to make a difference in the lives of others?
- Do you believe that everyone deserves to be treated with dignity and respect?
- Do you want to help others make informed choices about where they live and the care they receive?

Ombudsman Associates are volunteer advocates who provide a voice for the concerns of long-term care consumers who are living in their own homes, nursing homes or assisted living. Volunteers are one of the most valued resources of the regional Long-term Care Ombudsman program.

Volunteers make regular visits, observe conditions and engage residents in conversation to learn about problems or concerns consumers may have regarding care and services. In nursing homes and assisted living facilities, volunteers observe conditions and care and inform residents about their rights. For consumers who choose to receive care in their own homes, volunteers talk to consumers about their caregivers and services they receive.

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## Volunteer Ombudsman Associates Support Elder Rights

*“Volunteers do not necessarily have the time; they just have the heart.”*  
~Elizabeth Andrew